## DHHS Criminal Record Check Unit 2007 General Information For Providers (PLEASE POST FOR REFERENCE)

• Unit Contact Information

o Mailing address: DHHS Criminal Record Check Unit/DCD

2201 Mail Service Center Raleigh, NC 27699-2201

o Unit phone number: (919)773-2856 or (800)859-0829 (in state only)

o Unit email address: <u>DHHS.CRC.UNIT@ncmail.net</u>

o Division website: <a href="www.ncchildcare.net">www.ncchildcare.net</a>

- New applicants or applicants that were qualified over a year ago at a previous facility must submit:
  - 1. Current local history (less than 90 days old)
  - 2. Completed fingerprint card (Applicant FD258)
  - 3. DCD 0050-Rev 2004 form (blue bubble sheet)
- Applicants qualified less than one year ago at a previous facility must submit:
  - 1. Current local history (less than 90 days old)
  - 2. DCD 0050-Rev 2004 form (blue bubble sheet)
- **NOTE:** Child Care Provider Mandatory Criminal History Check Form (DCD-0049) is **NOT** to be mailed to the Unit. It is required to be maintained in the employee's personnel file **ONLY**.
- All employees must submit the required <u>completed</u> CRC forms (see above) to their employer **no later than 5 business days after being hired** and the employer has 3 additional business days to submit the required completed CRC forms to the CRC Unit.
- Paperwork is most often returned because:
  - 1. Not all the required paperwork is submitted.
  - 2. Local history is outdated (older than 90 days), is from the wrong county (must be from county of **residence**, not the county of employment) or has been altered in some way (name, date of search, etc).
  - 3. Legal name of the applicant is not written/signed **exactly** the same on all 3 pieces of paperwork. **DO NOT USE nicknames or middle names as first names** when submitting CRC paperwork. If a name is **hyphenated**, it must be hyphenated on all 3 pieces of paperwork.
  - 4. The authority for release on back of the bubble sheet is not signed.
  - 5. The bubble sheet is folded, torn or mutilated in some way (these forms are scanned).
  - 6. The bubble sheet doesn't have all boxes completed & shaded in.
  - 7. White-out was used on the fingerprint card to alter information or the wrong type of card was sent.
- **Fingerprint cards** can be obtained from your local law enforcement agency and only **one card** is required to be submitted regardless of how long an applicant has lived in NC. Fingerprint impressions must be rolled by a trained professional or the prints may be rejected by the SBI and/or FBI.
- A Division of Child Development issued ID# (usually 8 digits) is required to process criminal record check paperwork. The only exception is for new <u>family child care home owners</u>. All applicants employed by or who own a center or any employees or household members of family child care homes must have an ID# on their CRC paperwork or it will be returned unprocessed.
- An applicant may be <u>disqualified</u> "if the child care provider has been convicted of a crime, including, but not limited to, those specified in GS 110-90.2" {10 NCAC 09 .2702(a)}. This includes any county, state and federal convictions or **pending** indictments.